

COMPETITION TRAMPOLINE SQUAD JOINING FEE

TERMS & CONDITIONS

By purchasing the Competition Trampoline Squad Joining Fee, you acknowledge and agree to the following terms and conditions.

Joining Fee:

A \$200.00 Joining Fee is required for each participant joining the Flips & Tumbles Competition Trampoline Squad.

The Joining Fee is charged per individual athlete. Where two or more children from the same family are joining the Squad, a separate Joining Fee must be purchased for each participant.

The Joining Fee cannot be shared or transferred between siblings, family members or other participants.

Membership Benefits:

While their Squad membership is active, each participant who has paid the Joining Fee will receive:

- Unlimited FREE Open Sessions
- 15% OFF eligible Holiday Programme bookings
- 20% OFF eligible Private Session Packages

These benefits apply only to the participant for whom the Joining Fee was purchased and cannot be used for bookings for siblings, friends, parents or other participants.

Membership Period:

Squad Membership benefits are valid for 12 months from date of purchase unless cancelled earlier.

Benefits will expire at the end of the applicable membership period, regardless of whether all available benefits have been used.

A new Joining Fee will be required for subsequent competition seasons/membership periods.

FREE Open Sessions:

Unlimited FREE Open Sessions are subject to session availability and must be booked in advance through the normal Flips & Tumbles booking process.

Membership does not guarantee a place in an Open Session. If a session is fully booked, an alternative available session will need to be selected.

The free Open Session benefit applies only to the registered Squad athlete. All standard Open Session rules, age requirements, supervision requirements, cancellation policies and venue conditions continue to apply.

Repeated bookings that are not attended without appropriate cancellation may result in the free Open Session benefit being reviewed or temporarily restricted to ensure spaces remain available for other customers.

Squad Members receive 15% OFF eligible Holiday Programme bookings for the registered athlete.

The discount:

- Must be applied at the time of booking.
- Cannot be applied retrospectively to bookings already made or paid for.
- Cannot be exchanged for cash or store credit.
- Cannot be transferred to another participant.
- Cannot be combined with another promotional code, discount or special offer unless specifically stated by Flips & Tumbles.

Standard Holiday Programme booking, cancellation and change policies continue to apply.

Holiday Programme

Discount:

Squad Members receive 20% OFF eligible Private Session Packages for the registered athlete.

The discount must be applied at the time of purchase and cannot be retrospectively applied to packages already purchased.

The discount applies to current Joining Fee holders only.

Private Session Package

Discount:

Any discount codes or booking methods provided as part of the Squad Membership are for the registered athlete only and must not be shared with others.

Flips & Tumbles reserves the right to cancel or refuse a discounted/free booking where a Squad benefit has been used for an ineligible participant or booking.

Misuse or repeated sharing of Squad Member benefits may result in those benefits being withdrawn.

Discount Codes & Member

Benefits:

The Joining Fee provides access to Squad membership benefits and is separate from regular Squad training fees.

If a participant chooses to leave the Competition Trampoline Squad during their membership period, the Joining Fee is non-refundable and no cash refund or store credit will be provided for unused membership benefits, except where required under applicable consumer law.

Squad benefits will cease when the participant's Squad membership ends unless otherwise agreed by Flips & Tumbles.

Leaving the Competition

Squad:

Flips & Tumbles reserves the right to suspend or remove a participant from the Competition Trampoline Squad where reasonably necessary due to serious or repeated breaches of safety requirements, behavioural expectations, payment obligations or Squad policies.

Where membership is ended by Flips & Tumbles, any entitlement to continued benefits or a refund will be considered in accordance with the circumstances and applicable consumer law.

Suspension or Removal from the Squad:

All bookings made using Competition Trampoline Squad benefits remain subject to the standard Flips & Tumbles policies applicable to that particular service, including cancellation, rescheduling, attendance and booking requirements.

General Booking Policies:

The Squad Joining Fee does not override the standard terms and conditions of Open Sessions, Holiday Programmes, Private Sessions or other Flips & Tumbles services.

Flips & Tumbles may make reasonable changes to how Squad benefits are administered or accessed where required for operational purposes.

Changes to Benefits:

If a material change is made to the benefits included in an already-paid membership, affected members will be advised.

Flips & Tumbles reserves the right to suspend or cancel a Competitive Trampoline Squad member where there is fraudulent use, sharing of the pass, significant misuse of the booking system, repeated serious breaches of these Terms & Conditions or behaviour that creates an unreasonable safety risk.

Misuse of the Joining Fee:

Where appropriate, Flips & Tumbles will contact the account holder before taking this action.

Payment of the Competition Trampoline Squad Joining Fee confirms acceptance of these Terms & Conditions and the applicable Flips & Tumbles booking and participation policies.

These Terms & Conditions should be read alongside Flips & Tumbles' general booking, health and safety and participation policies.

Acceptance of Terms:

Joining Fee: \$200.00 per participant.

Flips & Tumbles reserves the right to update these Terms & Conditions where reasonably required for safety, operational or legal reasons.

HOW TO USE YOUR JOINING FEE BENEFITS TO BOOK INTO FLIPS & TUMBLES SESSIONS

Purchasing and booking your sessions is a simple process and can be done at any time within your joining period. Follow these steps to purchase or book in your sessions:

1.

Log In To Your Account:

- › Visit our website and navigate to the Members Login button at the top of the page.

2.

After logging in, you can head onto the pages of any one of the below sessions and follow these instructions to purchase and/or book.

Booking an OPEN SESSION:

- › Head onto the Open Session page and click the "Book Now" button.
- › Select the date and time that suits you.
- › Follow the prompts and fill in all required fields.
- › At the Payment Section, your Annual Competition Membership will show as a payment option, select this and ensure your total is \$0.00 before proceeding to confirmation.
- › Click "Book Now" to proceed to confirmation, or "Add to Cart" if you are wanting to book multiple session days and times.

Booking a HOLIDAY PROGRAMME SESSION:

- › Head onto the Holiday Programme page and select "Day Pass" or "Week Pass".
- › If "**Day Pass**" is selected, all you need to do is select the days and times you are after, enter information in all required fields and your discount will apply automatically at Checkout. Please ensure your total is correct before proceeding to payment/confirmation as after the booking has been made, we are unable to apply the discount.
- › If "**Week Pass**" is selected, enter information in all required fields and then apply the discount code provided to you on registration and where it says "Enter promo code" enter your code and click "Apply", ensure your total is correct before proceeding to payment/confirmation as after the booking has been made, we are unable to apply the discount.

3.

Purchasing & Booking a Private Session Package

- › Navigate to the Private Session page.
- › Select the package that suits you.
- › Follow the prompts and fill in all required fields.
- › Apply the discount code provided to you on registration and where it says "Enter promo code" enter your code and click "Apply", ensure your total is correct before proceeding to payment/confirmation as after the purchase has been made, we are unable to apply the discount.

Completing Your Purchase or Booking:

3.

- › Continue with the checkout process and complete your registration by providing the necessary personal information.
- › Once your registration is complete, you will receive a confirmation email for your term class and insurance purchase.

How To Cancel/Reschedule; Open Sessions

1. Log in to your account via the website.
2. Go to My Bookings.
3. Select the session you wish to cancel.
4. Click Cancel Booking (ideally done at least 3 hours before the session or earlier where possible).
5. Your session credit will return to your plan instantly.
6. To rebook, simply select a new session and confirm your spot as per the instructions above.