



POLICIES & PROCEDURES UNDER THE NEW “TRAFFIC LIGHT” PROTECTION FRAMEWORK

We know how important physical and mental wellbeing are in the ongoing fight against COVID-19, and that is why we are committed to doing all we can to get our business open and keep it open as safely as possible.

Below is outlined our Policies and Procedures that will be required to be followed by both Flips & Tumbles staff, customers and participants as well as anyone who may be entering our building under the new government enforced “Traffic Light” System.

To ensure we can safely stay open and operate as fully as we can, we need to comply with these government regulations put in place, until the government’s decision to lift them.

As new information appears, we will continue to keep you updated.

We are hoping that these measures are just temporary, as long as we keep working together and moving forward, together as a team!

POLICIES & PROCEDURES

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GENERAL POLICIES

- Anyone entering the Flips & Tumbles facility who is over the age of 12 years and 3 months will be required to be fully vaccinated. Children under 12 years 3 months who are enrolled in any of our after school classes who have unvaccinated caregivers are still welcome to attend class. We will have staff available at the door for collection and pick up for these members (much like our “drop and go” procedure we had at the previous Alert Level 2 system).
- Anyone who enters our building; workers, contractors, customers, children etc, with cold or flu-like symptoms will be asked to stay away from our premises - anyone who is unwell will not be allowed to enter a Flips & Tumbles building until they are 100% better..

We do realise that the choice to get vaccinated is a personal one and we respect that. However, for Flips & Tumbles to do what we do best, we need to be open and operating safely, and vaccinations are the key factor for us being able to do so. If you have any questions in relation to this communication, please do not hesitate to get in contact with us via email contact@flipsandtumblesnz.com



TERM CLASSES:

- **If your child is *under* the age of 12 years and 3 months:**
-They will be able to attend classes as normal.
- **If your child is 12 years and 3 months+:**
-They will be required to have their Vaccination Passport upon entry into our facility.
- **If you are a parent, caregiver or guardian who *is* vaccinated:**
-Our viewing area will still be available to you upon citing of your Vaccine Passport upon entry into our facility.
- **If you are a parent, caregiver or guardian who *is not* vaccinated:**
-You will no longer be able to access the Flips & Tumbles facility and activities until further notice.

Arrival Process for Those Children Who Have Unvaccinated Parents / Caregivers / Guardians:

- You may drop your child at the door, there will be a staff member who will mark them off on our class lists, once this has been done you must leave after this - you may wait in your car but you will be unable to access any part of our facility. We are sorry for any inconvenience this may cause but this is in the best interest of complying with the new Covid-19 Protection Framework.

Departure Process for Those Children Who Have Unvaccinated Parents / Caregivers / Guardians::

- After class, please ensure you are waiting outside the entrance to collect your children.



TODDLER TUMBLE

We are requiring everyone who will be entering our facilities to be vaccinated and will be required to present their Vaccine Passport upon entry into the building.

Please use our online booking system to book your session and to provide required information in correspondence with the government contact tracing records as part of the current health regulations in place by the government.

This process can be found on our website under the Toddler Tumble tab.

It is a very easy-to-use process; select the day and session time that works best for you, then enter your details -for contact tracing purposes- followed by payment.

When you arrive it will be super quick so you and your little one can get more jumping time in!

Process on Arrival:

- Present Vaccine Passports for all persons who will be entering the facility who are over the age of 12 years and 3 months.
- We will then check you into your session once this process has been completed, you may enter the gym area and let your little ones begin playing.

Please Note: ONE ticket = ONE entry into the session.

-Any child that will be staying in a carrier or will be held in your arms the entire time is not required to have a ticket.

We can't wait to see the little ones over this time!



OPEN SESSIONS

We are requiring everyone who will be entering our facilities to be vaccinated and will be required to present their Vaccine Passport upon entry into the building.

Please use our online booking system to book your session and to provide required information in correspondence with the government contact tracing records as part of the current health regulations in place by the government.

It is a very easy-to-use process, select the day and session time that works best for you, then enter your details -for contact tracing purposes- followed by payment.

When you arrive it will be super quick!

See below for arrival process.

Process on Arrival:

- Present Vaccine Passports for all persons who will be entering the facility who are over the age of 12 years and 3 months.
- We will then check you into your session once this process has been completed, the participants may enter the gym area and begin playing.

These sessions can be Drop-and-Go, however if you wish to enter as a spectator, you must be vaccinated and will be required to present your Vaccine Passport.

One ticket = one entry into the session (the ticket = the participant that will be entering the gym).

[BOOK HERE | 1HR](#)

[BOOK HERE | 2HR](#)



BIRTHDAY PARTIES

We will still be able to take birthday party bookings as normal.

We are requiring everyone who will be entering our facilities to be vaccinated and will be required to present their Vaccine Passport upon entry into the building.

Please note:

- **If you have children *under* the age of 12 years and 3 months:**
 - They will be able to enter the session as normal.
- **If you have children who are 12 years and 3 months+:**
 - They will be required to have their Vaccine Passport upon entry into our facility.
- **If you are a parent, caregiver or guardian who *is* vaccinated:**
 - Our viewing area will still be available to you upon citing of your Vaccine Passport upon entry into our facility.
- **If you are a parent, caregiver or guardian who *is not* vaccinated:**
 - You will no longer be able to access the Flips & Tumbles facility and activities until further notice.
 - Your child will still be able to attend if they are under 12 years and 3 months or have a Vaccine Passport.

Process on Arrival:

- Arrive no more than 5 - 10 minutes before party is to commence.
- Present Vaccine Passports for all persons who will be entering the facility who are over the age of



- 12 years and 3 months upon arrival.
- Participants will then be wristband-ed and sent upstairs to our viewing area. Parents who have been vaccinated will also be able to access our viewing area for the duration of the birthday party session.
 - Unvaccinated parents/caregivers will need to drop their child at the door and ensure their child has been handed to the host parent before leaving until pick up time.
 - If you have added on the party room, we ask that you do your best to do everything you would like to do between 30-35 minutes so the final 5-10 minutes of the clean up/pack up process can happen as quickly as possible to ensure there is enough time between the crossover so that staff can wipe down and disinfect surfaces used in the party room before the next session enters the building.
 - If you are the next party, we ask that you wait in your cars until the final people of the previous party have exited the building before you enter.

Process on Departure:

- **If you are a parent, caregiver or guardian who *is not* vaccinated:**
 - Please pick up your child from outside the entrance.



Remember, it is up to each one of us to keep the rest of New Zealand safe.

These are the most important things that you can do:

- COVID-19 is out there. Play it safe.
- Keep your distance from other people in public.
- If you're sick, stay home. Don't go to work or school. Don't socialise.
- If you have symptoms of cold or flu call your doctor or Healthline and get tested.
- Wash your hands. Wash your hands. Wash your hands.
- Sneeze and cough into your elbow, regularly disinfect surfaces.
- If you have been told to self-isolate you must do so immediately.
- Keep track of where you've been and who you've seen.

People at higher-risk of severe illness from COVID-19 (e.g. those with underlying medical conditions, especially if not well-controlled, and seniors) are encouraged to take additional precautions when leaving home.

We thank you for your understanding and continued support during this time.

If you have any further questions on the above information or any concerns we can help you with, please do not hesitate to ask.

**Cheers,
The Flips & Tumbles Team**

