

COMPETITION TRAMPOLINE SQUAD MONTHLY MEMBERSHIP

TERMS & CONDITIONS

These terms apply to athletes enrolled in the Flips & Tumbles Competition Trampoline Squad under a 1x, 2x or 3x Weekly Class option.

Weekly Training Options:

1x Weekly Class

Includes one Competition Trampoline Squad training session per week.

2x Weekly Classes

Includes two Competition Trampoline Squad training sessions per week.

3x Weekly Classes

Includes three Competition Trampoline Squad training sessions per week.

The selected option determines the athlete's regular weekly training commitment and associated class fees.

Competition Squad Joining Fee:

All athletes must also purchase the separate \$200 Competition Trampoline Squad Joining Fee.

The Joining Fee is charged per athlete and is separate from weekly Squad training fees.

Regular Training Days:

Athletes are expected to attend their allocated Competition Squad training day(s) each week.

Training places are subject to availability, and Flips & Tumbles will work with families to allocate suitable training sessions based on the option purchased.

Training days cannot be shared or transferred between athletes.

Attendance & Absences:

Competition Squad athletes are encouraged to attend their scheduled training consistently, as regular attendance is important for skill development, progression and competition preparation.

If an athlete is unable to attend a scheduled session, Flips & Tumbles should be notified as early as possible.

Missed Squad training sessions are required to be emailed to flipsandtumbles@outlook.com to receive a make up class.

Changing Training Frequency:

Requests to move between 1x, 2x or 3x Weekly Classes are subject to availability and approval by Flips & Tumbles.

Any change may result in an adjustment to the athlete's ongoing training fees.

Public Holidays & Closures:

Training schedules may be affected by public holidays, competition dates, venue closures or other scheduled Squad activities.

Families will be advised of any changes where applicable.

If Flips & Tumbles cancels a scheduled Squad training session, we will advise families of the available options.

Squad membership and weekly training fees do not automatically include competition entry fees, travel, accommodation, uniforms, competition attire or other competition-related expenses unless specifically stated.

Competitions:

Additional information regarding competitions and associated costs will be provided to families as required.

Squad training may include trampoline technique, competition routines, strength and conditioning, flexibility, drills and other activities considered appropriate by the coaching team.

Coaching & Progression:

Skill progression and competition readiness will vary between athletes.

Participation in the Competition Squad does not guarantee that an athlete will achieve a particular skill level or competition result.

If an athlete wishes to withdraw from the Competition Trampoline Squad, notice must be provided to Flips & Tumbles in accordance with the applicable cancellation requirements.

Leaving the Competition Squad:

The separate \$200 Joining Fee is non-refundable if an athlete chooses to leave the Squad, except where required under applicable consumer law.

Any remaining training fees, credits or payments will be handled in accordance with the applicable Competition Squad and Flips & Tumbles policies.

Athletes are expected to follow all coaching instructions, safety requirements and behavioural expectations while participating in Squad training.

General Conditions:

Flips & Tumbles reserves the right to make reasonable changes to training times, coaching allocations or Squad structure where operationally necessary. Families will be advised of significant changes.

All Competition Squad bookings remain subject to the applicable Flips & Tumbles Terms & Conditions.

Suspension or Removal from the Squad:

Flips & Tumbles reserves the right to suspend or remove a participant from the Competition Trampoline Squad where reasonably necessary due to serious or repeated breaches of safety requirements, behavioural expectations, payment obligations or Squad policies.

Where membership is ended by Flips & Tumbles, any entitlement to continued benefits or a refund will be considered in accordance with the circumstances and applicable consumer law.

By enrolling in a 1x, 2x or 3x Weekly Class option, the athlete and their parent/guardian acknowledge and accept these conditions.

HOW TO USE YOUR JOINING FEE BENEFITS TO BOOK INTO FLIPS & TUMBLES SESSIONS

Purchasing and booking your sessions is a simple process and can be done at any time within your joining period. Follow these steps to purchase or book in your sessions:

1.

Log In To Your Account:

- › Visit our website and navigate to the Members Login button at the top of the page.

2.

After logging in, you can head onto the pages of any one of the below sessions and follow these instructions to purchase and/or book.

Booking an OPEN SESSION:

- › Head onto the Open Session page and click the "Book Now" button.
- › Select the date and time that suits you.
- › Follow the prompts and fill in all required fields.
- › At the Payment Section, your Annual Competition Membership will show as a payment option, select this and ensure your total is \$0.00 before proceeding to confirmation.
- › Click "Book Now" to proceed to confirmation, or "Add to Cart" if you are wanting to book multiple session days and times.

Booking a HOLIDAY PROGRAMME SESSION:

- › Head onto the Holiday Programme page and select "Day Pass" or "Week Pass".
- › If "**Day Pass**" is selected, all you need to do is select the days and times you are after, enter information in all required fields and your discount will apply automatically at Checkout. Please ensure your total is correct before proceeding to payment/confirmation as after the booking has been made, we are unable to apply the discount.
- › If "**Week Pass**" is selected, enter information in all required fields and then apply the discount code provided to you on registration and where it says "Enter promo code" enter your code and click "Apply", ensure your total is correct before proceeding to payment/confirmation as after the booking has been made, we are unable to apply the discount.

3.

Purchasing & Booking a Private Session Package

- › Navigate to the Private Session page.
- › Select the package that suits you.
- › Follow the prompts and fill in all required fields.
- › Apply the discount code provided to you on registration and where it says "Enter promo code" enter your code and click "Apply", ensure your total is correct before proceeding to payment/confirmation as after the purchase has been made, we are unable to apply the discount.

Completing Your Purchase or Booking:

3.

- › Continue with the checkout process and complete your registration by providing the necessary personal information.
- › Once your registration is complete, you will receive a confirmation email for your term class and insurance purchase.

How To Cancel/Reschedule; Open Sessions

1. Log in to your account via the website.
2. Go to My Bookings.
3. Select the session you wish to cancel.
4. Click Cancel Booking (ideally done at least 3 hours before the session or earlier where possible).
5. Your session credit will return to your plan instantly.
6. To rebook, simply select a new session and confirm your spot as per the instructions above.